

# Impossible Choices: Decisions NSW families shouldn't have to make



## Regional Snapshot: Coffs Harbour – Grafton

### Key Issues

In the previous 12 months:

- **Housing Stress:** 61% are in housing stress (i.e. they spend more than 30% of income on housing)
- **Utilities:** 30% could not pay utility bills on time at least once
- **Healthcare:** 27% went without prescribed medication or healthcare because they were short of money
- **Essential travel:** 20% could not afford to travel for essential reasons (e.g. work, to attend education)
- **Food insecurity:** 23% went without meals because they were short of money
- **Emergency Savings:** 46% had no money set aside for emergencies
- **Buy Now Pay Later:** 27% used BNPL to pay for essential goods (e.g. food, transport)

### Key differences between Coffs Harbour – Grafton and the NSW Average

	Coffs Harbour - Grafton	NSW Average	Difference
Rely solely on government payments	43%	17%	153% ↑
Never went out with or met friends and family to do indoor or outdoor activities in the previous month	43%	21%	105% ↑
Lost employment (e.g. redundancy, termination)	23%	13%	77% ↑
Are employed full-time	13%	43%	70% ↓
Taken on additional hours of work	50%	37%	35% ↑

### About the Research

The research was undertaken by the Institute of Public Policy and Governance at the University of Technology, Sydney. Between March and April 2024, 1086 people on low incomes or living below the poverty line participated in an online survey and 23 people shared their experiences in focus groups and interviews.

If you would like further information on the policy platform email [advocacy@ncoss.org.au](mailto:advocacy@ncoss.org.au)